

Quality Management System Policy

iSMA CONTROLLI Poland S.A. (iCP) operates in the global building automation technology (BMS) market. iCP designs and manufactures intelligent building automation management systems. In the coming years, we want to develop our company and strengthen its market position by introducing new, innovative solutions. We want the company to be perceived as a trustworthy partner and fully deserve to be called the leader in its field. The quality of our products and customer satisfaction is our priority. We observe the market and react to the needs, opinions and expectations reported by our current and potential customers. We focus on customer understanding, using our experience and competence, confirmed by BMS international customers, and based on the changing requirements of international markets.

We design new solutions based on technological trends and customer needs. The construction process is based on modern project methodologies that ensure the quality-efficient creation of new products.

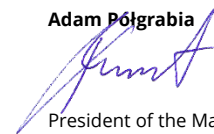
The production process is handled and supervised by experienced/top-notch? specialists and implemented and improved support systems, which allow for repeatable and stable quality production of devices. We continuously improve the competence of our employees and motivate them to identify themselves with the company and reliably perform their duties. We use components and materials that guarantee the repeatable quality of our products, and we determine and enforce the required quality of work from our co-workers and subcontractors. We ensure the required infrastructure and environmental resources to guarantee the continuity of our processes, as well as their effectiveness and efficiency. We take care to minimize the negative impact on the environment by using environmentally friendly solutions. We ensure safe and hygienic working conditions respecting the applicable legal requirements and industry standards.

In line with the above, we declare compliance and continuous improvement of the Quality Management System functioning in our company following the requirement of the international standard ISO 9001:2015, the elements of the management system are listed below:

- Quality Assurance and Improvement System standards:
 - Project management methodologies
 - Process for verifying product quality during the project including validation
 - External and internal audit process
 - Change management process
 - Electronic ERP system - SAP B01
 - Tools supporting the project process for task organization, documentation, and error reporting - Confluence, Jira, SVN, GIT
 - Product certification process verifying compliance with market and legal requirements
 - Qualification and evaluation system for suppliers and components
 - Control system for incoming components and materials
 - Cyclic KPI reviews in the production area
 - Product and process control system in the production area
 - ESD protection system
 - System of quality control and calibration of production tools
 - Compliance with environmental requirements: ROHS and REACH
 - Compliance with IPC-A-610, IPC-A-600 requirements
 - Product and component traceability system
 - Product failure analysis and implementation of corrective actions
- Our Competencies:
 - Knowledge and experience in the use of quality tools
 - Certified ISTQB testers
 - Certified IPC-A-610 trainer
 - Trained IPC-A-610 team
 - Internal and external training system
 - System of raising qualifications of the employees
 - Constant participation in quality and industry conferences.

The above Quality Policy has been communicated to the organization and is regularly reviewed for relevance and timeliness. As the Management Board of iSMA CONTROLLI Poland S. A., we declare our full commitment to the implementation of the provisions of this Quality Policy.

Adam Pógrabia



President of the Management Board, CEO
iSMA CONTROLLI Poland S.A.